

The vehicle is an image only

See the reverse side for details



How to use the app



Tap your current location or suitable virtual stops, check the details, then tap "Ride from here."



Step **04**

For immediate reservations, just enter the number of passengers, and tap "Proceed".





Tap the drop-off location near your destination, check the details, then tap "Go here."



Step **05**

Tap the search result, check the details (estimated waiting time/estimated ride time), then tap "Call mobi".





For advance reservations, tap "Specify time" and set the detailed time, then tap "Set this time".



Step **06**

Your reservation is complete when you see the "Heading to pick-up point" screen. Please wait until the bus arrives on your virtual stops.



Q What is mobi?

This is a new type of shared transportation that circulates within the designated area. Using AI routing, we will send you to your destination via the optimal route. For more information, search mobi.

Q Where can I board mobi? Is there a sign or marker?

You can only ride and drop off at the ""m mark (virtual stop)"" shown in the app map. Please ride and drop off from the virtual stop set on the app.

(The regulation is restricted to ride and drop off at a location other than the designated virtual stops.Depending on traffic conditions, the location may be changed at the discretion of the crew.)

Q Does it cost anything to use?

Using mobi within Tohoku University is free of charge.

Q How do I get started?

Scan the QR code to download the app. Read the information on the website, and register as a user.

*Please note that even if you are already a member of mobi in other areas, new registration is required for this trial operations. Please check the website for details.

Q Can I use mobi for commuting?

This trial operation of mobi operates as a campus bus. It can only be used for travel between Katahira Campus and Seiryo Campus. Like the regular campus bus, it cannot be used for commuting.

Q Will mobi depart and arrive on time?

Since "mobi" is a shared on-demand service, delays or detours may occur to pick up or drop off other passengers. If you're in a hurry, please use another transportation option.

Q Can I cancel my reservation?

You can cancel from the app. Please select and cancel your reservation from "Reservation confirmation" in the app.

Q How many vehicles are in operation?

In this trial operation, two vehicles are operating in general. Due to breaks, driver changes or demand, there may be times when only one vehicle is in operation. You can view the current location of vehicles on your app.

Q Can I make advance reservations?

You can make advance reservations. Please see **Step 3** to the left and make a reservation from the app.

Q Can I make a reservation by phone?

Please use the app for mobi on Tohoku University.

(mobi is a new mode of transport that serves as an alternative to walking, cycling or short trips in your own car.)

For more info, please call **customer support**

We kindly ask for your patience and understanding regarding the service.

Corporation.
Business hours] 9:00~18:00
MKDDI Corporation.

Community Mobility Inc. is a joint venture between WILLER Inc. and KDDI Corporation.

Community

Mobility